



Accessibility Conformance Report

WCAG 2.1 and 2.2 Checklist

Name of Product: *Toad Data Studio 2.0*

Report Date: *04/02/2025*

Evaluation Methods Used: *Manual testing, NVDA screen reader, Accessibility Insights for Windows*

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Terms

The terms used in the Conformance Level information are defined as follows:

Term	Explanation
Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
Partially Supports	Some functionality of the product does not meet the criterion.
Does Not Support	The majority of product functionality does not meet the criterion.
Not Applicable	The criterion is not relevant to the product.
Not Evaluated	The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.
ADTC	Anticipated calendar quarter (and year) when this accessibility feature is expected to be corrected.

WCAG Conformance Levels

Three levels of WCAG conformance exist: A, AA, and AAA. Each level builds on the prior level. To meet level AA, a product must meet all of level A; to meet AAA, a product must meet all of level AA.

		Conformance Criteria			
Level		WCAG 2.0	WCAG 2.1	WCAG 2.2	Total (all versions)
A	Minimum accessibility	25	5	2	32
AA	More accessible	13	7	4	24
AAA	Even more accessible <i>(not applicable to all experiences)</i>	23	5	3	31
Total		61	17	9	86*

WCAG Level A Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>1.1.1 – Non-text Content</u>	Text alternatives are provided for non-text content.	Partially Supports	No remediation planned	Some UI icons and graphical elements do not expose accessible text alternatives to assistive technologies. Standard controls typically provide labels or tooltips, but certain icon-only toolbar buttons and custom indicators remain non-verbal and cannot be interpreted by screen readers
<u>1.2.1 – Audio-only and Video-only (Pre-recorded)</u>	A transcript is provided for audio-only content and a transcript or audio description is provided for video-only content.	Not Applicable		
<u>1.2.2 – Captions (Pre-recorded)</u>	Captions are provided for video with audio.	Not Applicable		
<u>1.2.3 – Audio Description or Media Alternative (Pre-recorded)</u>	A transcript and / or audio descriptions are provided for video with audio.	Not Applicable		
<u>1.3.1 – Info and Relationships</u>	Information and content relationships implied by formatting are communicated in text or in a way that works with assistive technology.	Does Not Support	No remediation planned	
<u>1.3.2 – Meaningful Sequence</u>	The reading order of content is meaningful, no matter how a user accesses or consumes it.	Does Not Support	No remediation planned	
<u>1.3.3 – Sensory Characteristics</u>	Instructions rely on more than one sense.	Does Not Support	No remediation planned	

WCAG Level A Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>1.4.1 – Use of Color</u>	Color is not the only way used to distinguish an element, convey meaning, indicate an action, or prompt a response.	Supports		
<u>1.4.2 – Audio Control</u>	A mechanism is provided to control audio that plays on page automatically for more than three seconds.	Not Applicable		

WCAG Level A Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>2.1.1 – Keyboard</u>	All functionality is operable using a keyboard (with exceptions).	Partially Supports	No remediation planned	The decent part of application functionality can be operated using a keyboard, such as navigation between tabs, access to editors, and execution of common actions. However, certain custom UI components such as toolbar buttons, dropdowns, drag-drop to different windows, and modal dialogs may not respond consistently to standard keyboard navigation. As a result, some tasks may be difficult or impossible to complete without a mouse
<u>2.1.2 – No Keyboard Trap</u>	The focus does not get trapped on any element in keyboard-only navigation.	Partially Supports	No remediation planned	Most interface components allow keyboard users to move focus both into and out of them using standard navigation keys. However, certain modals, dropdowns, or custom grids may trap focus or lack a reliable escape mechanism, which can prevent keyboard-only users from continuing navigation
<u>2.1.4 – Character Key Shortcuts</u>	No single-key shortcuts are used, or a way to turn them off or change them is provided.	Supports		
<u>2.2.1 – Timing Adjustable</u>	If a page has a time limit, users can turn the time limit off, adjust it, or extend it.	Not Applicable		
<u>2.2.2 – Pause, Stop, Hide</u>	User controls are provided for moving or dynamically changing content.	Not Applicable		

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<u>2.3.1 – Three Flashes or Below</u>	No content flashes more than three times per second, or the flash is below flash thresholds.	Not Applicable		
<u>2.4.1 – Bypass Blocks</u>	When blocks of content are repeated on multiple pages, a mechanism is provided to bypass / skip them.	Does not Support	No remediation planned	
<u>2.4.2 – Page Titled</u>	Page titles clearly describe the page topic or page purpose.	Supports		

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>2.4.3 – Focus Order</u>	The tabbing order of the content is meaningful and supports operation.	Does Not Support	No remediation planned	
<u>2.4.4 – Link Purpose (In Context)</u>	The purpose of each link can be determined from the link text alone or from the link text and its related context.	Partially Supports	No remediation planned	Most links within the application are presented with descriptive text or appear in a context that clearly communicates their purpose. However, some instances of icon-based or context-dependent links may lack sufficient labeling, making their function unclear to assistive technology users relying solely on link text or context
<u>2.5.1 – Pointer Gestures</u>	A single pointer alternative to complex pointer or touch gestures is provided.	Supports		

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<u>2.5.2 - Pointer Cancellation</u>	For functionality that is operated by a single pointer, a way to cancel the pointer input is provided.	Supports		
<u>2.5.3 – Label in Name</u>	The programmatic name contains the text that is presented visually.	Does Not Support	No remediation planned	
<u>2.5.4 – Motion Actuation</u>	For functions that are triggered by moving a device or by gesturing toward a device, an alternative way of triggering the response is provided.	Not Applicable		

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Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>3.1.1 – Language of Page</u>	Each page has a human language assigned.	Supports		
<u>3.2.1 – On Focus</u>	Interactive elements receiving focus do not trigger any functionality.	Supports		
<u>3.2.2 – On Input</u>	Interactive elements receiving input do not trigger any functionality.	Partially Supports	No remediation planned	Input fields and controls generally maintain consistent context when values are changed. However, some components such as dropdowns or selection fields may trigger context changes (e.g., screen updates or dynamic content refresh) without prior notice, which can negatively affect users relying on assistive technologies or keyboard navigation
<u>3.2.6 – Consistent Help</u>	Help options provided are consistently available and in the same relative place throughout.	Supports		
<u>3.3.1 – Error Identification</u>	When input error is detected, the user is notified and the error is described.	Partially Supports	No remediation planned	Errors are generally communicated using inline messages or dialog boxes. However, these messages are not consistently programmatically linked to the corresponding form fields, limiting the ability of screen readers to identify the exact location or nature of the error
<u>3.3.2 – Labels or Instructions</u>	A persistent visible label and / or instructions are provided for elements that require user input.	Partially Supports	No remediation planned	Most input fields are accompanied by visible labels or contextual instructions. However, some fields rely on placeholder text or lack explicit labeling, which may hinder clarity

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				and accessibility for users relying on assistive technologies
<u>3.3.7 – Redundant Entry</u>	Information that the user has already entered during a process is made available to them.	Supports		
<u>4.1.1 – Parsing</u>	HTML code is clean and well formed in a way that it can be interpreted by browsers and assistive technology. *Note: Criterion 4.1.1 – Parsing, has been removed in version 2.2 and is considered automatically met for versions 2.1 and 2.0.	Supports		
<u>4.1.2 – Name, Role, Value</u>	All user interface components communicate their accessibility properties and actions to assistive technology.	Does Not Support	No remediation planned	

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>1.2.4 – Captions (Live)</u>	Synchronized captions are provided for live videos containing audio.	Not Applicable		
<u>1.2.5 – Audio Description (Pre-recorded)</u>	If there is important visual content in a video that is not presented in the accompanying audio, an audio description is provided.	Not Applicable		
<u>1.3.4 – Orientation</u>	Screen orientation is not restricted unless the orientation is considered essential.	Not Applicable		
<u>1.3.5 – Identify Input Purpose</u>	For each form field collecting user information, the purpose of the field is programmatically declared.	Supports		

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<u>1.4.3 – Contrast (Minimum)</u>	The contrast ratio between regular-sized, nondecorative text and its background is at least 4.5:1.	Partially Supports	No remediation planned	Most primary text elements meet the minimum contrast requirements. However, some UI components such as placeholder text, disabled fields, and certain labels or tooltips do not consistently maintain a contrast ratio of at least 4.5:1, which may affect readability for users with visual impairments
<u>1.4.4 – Resize Text</u>	Text can be resized up to 200% without loss of content or function.	Partially Supports	No remediation planned	Text resizing can be partially achieved through operating system-level scaling (e.g., DPI settings), but the application does not provide built-in support for text size adjustment. In some cases, increased scaling may lead to layout issues, such as overlapping content or truncated text, which can affect usability
<u>1.4.5 – Images of Text</u>	Aside from a few specific exceptions, there are no images of text.	Does Not Support	No remediation planned	
Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>1.4.10 – Reflow</u>	Content presentation is responsive and doesn't require scrolling in two dimensions.	Does Not Support	No remediation planned	
<u>1.4.11 – Non-Text Contrast</u>	The contrast ratio between non-text elements (including any states) and their background is at least 3:1.	Partially Supports	No remediation planned	While many user interface components meet the required contrast levels, certain graphical elements such as focus outlines, icon-only buttons, and status indicators may not consistently achieve a 3:1 contrast ratio

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				against their background. This may impact usability for users with visual impairments or color vision deficiencies
<u>1.4.12 – Text Spacing</u>	Text spacing can be overridden to improve the reading experience.	Does Not Support	No remediation planned	
<u>1.4.13 – Content on Hover Focus</u>	When additional content is presented on hover or on focus, the new content is persistent and dismissable.	Does Not Support	No remediation planned	
<u>2.4.5 – Multiple Ways</u>	There is more than one way to reach each page.	Partially Supports	No remediation planned	Most features in the application can be accessed through multiple interaction methods, including ribbon commands, context menus, and keyboard shortcuts. However, not all features are consistently exposed through all available methods, which may limit discoverability in certain workflows
<u>2.4.6 – Headings and Labels</u>	Headings and labels are clear and descriptive.	Supports		
<u>2.4.7 – Focus Visible</u>	Keyboard focus is clear and visible.	Partially Supports	No remediation planned	Most interactive components provide a visible focus indicator when navigated using the keyboard. However, in some instances—particularly with custom controls or under certain display settings—the focus indicator may be difficult to perceive or entirely absent, which can hinder navigation for keyboard-only users

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<u>2.4.11 – Focus Not Obscured (Minimum)</u>	When an actionable element receives focus, at least a portion of it remains visible.	Supports		
<u>2.5.7 – Dragging Movements</u>	If any part of a website requires a dragging movement, an alternative means of dragging, such as tapping or clicking, is provided.	Partially Supports	No remediation planned	While drag-and-drop functionality is often supplemented with alternative methods such as context menu actions or buttons, certain features—like specific areas in the Pivot Grid, or repositioning dockable panels (e.g., Navigation Manager, Object Explorer)—require dragging as the sole method of interaction. This may limit accessibility for users who cannot perform precise pointer movements

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Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>2.5.8 – Target Size (Minimum)</u>	The size of a target is at least 24 by 24 CSS pixels (with exceptions).	Does Not Support	No remediation planned	
<u>3.1.2 – Language of Parts</u>	Assistive technology can distinguish and reflect when the human language on a page changes.	Not applicable		
<u>3.2.3 – Consistent Navigation</u>	Navigational elements are consistently displayed, including their location and the order of their content.	Supports		
<u>3.2.4 – Consistent Identification</u>	Components with the same functionality are consistently identified.	Partially Supports	No remediation planned	Most interactive elements are presented consistently across the application, enabling users to recognize and operate them reliably. However, some icons do not include tooltips or accessible names, and certain labels for similar actions may vary slightly between contexts, which can reduce predictability for users relying on assistive technologies
<u>3.3.3 – Error Suggestion</u>	Users receive helpful / specific suggestions when they make errors.	Partially Supports	No remediation planned	While some error messages inform the user that a problem has occurred, they often do not include specific suggestions for correcting the issue. This may affect users who rely on guided feedback to resolve input errors efficiently
<u>3.3.4 – Error Prevention (Legal, Financial, Data)</u>	When users enter financial or legal data, submissions are reversible, and data is checked and confirmed before submission is finalized.	Supports		

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<u>3.3.8 – Accessible Authentication (Minimum)</u>	When a cognitive function test is used to authenticate a user, an alternative way to authenticate, or a help mechanism to complete the authentication is provided..	Supports		
<u>4.1.3 – Status Messages</u>	Status messages can be presented to the user by assistive technology without receiving focus.	Does Not Support	No remediation planned	

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>1.2.6 – Sign Language (Pre-recorded)</u>	Sign-language interpretation of audio is provided for pre-recorded videos.	Not Applicable		
<u>1.2.7 – Extended Audio Description (Pre-recorded)</u>	Videos without sufficient pauses for audio description are extended so that audio descriptions can be added.	Not Applicable		
<u>1.2.8 – Media Alternative (Pre-recorded)</u>	A text alternative, like a descriptive transcript, is provided for all pre-recorded video with audio.	Not Applicable		
<u>1.2.9 – Audio-only (Live)</u>	Live text captioning or a transcript is provided for live audio.	Not Applicable		

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<u>1.3.6 – Identify Purpose</u>	The purpose of elements is programmatically declared by adding semantics or metadata.	Not Applicable		
<u>1.4.6 – Contrast (Enhanced)</u>	The contrast ratio between regular-sized, non-decorative text and its background is at least 7:1.	Partially Supports	No remediation planned	The application does not consistently achieve the enhanced contrast ratio of 7:1 required under Level AAA. Several UI elements, including tooltips, status text, secondary labels, etc, fall below this threshold
<u>1.4.7 – Low or No Background Audio</u>	Audio contains little to no background noise, or background noise can be turned off.	Not Applicable		
<u>1.4.8 – Visual Presentation</u>	Users can adjust a range of presentation options.	Partially Supports	No remediation planned	Text presentation in the SQL editor is configurable to a limited extent, including font and size. However, static UI components do not support customization of line spacing, foreground/background colors, text alignment, or column width. The application does not meet the full requirements for user-controlled visual presentation as defined by this criterion
<u>1.4.9 – Images of Text (No Exception)</u>	There are no images of text.	Does Not Support	No remediation planned	

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
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WCAG Level AAA Checklist

<u>2.1.3 – Keyboard (No Exception)</u>	All page functionality is operable using a keyboard (with no exceptions).	Does Not support	No remediation planned	
<u>2.2.3 – No Timing</u>	With the exception of real-time events, no content requires timed interaction.	Supports		
<u>2.2.4 – Interruptions</u>	Interruptions can be postponed, suppressed, or configured.	Partially Supports	No remediation planned	The application displays various status and error messages to communicate the result of actions or notify users of issues. While most interruptions are brief and informative, some cannot be dismissed or postponed by the user and may require manual acknowledgment to proceed
<u>2.2.5 – Re-authenticating</u>	User data is saved when re-authenticating.	Partially Supports	No remediation planned	The application typically retains access and allows users to re-authenticate without losing session context. However, if the user cannot complete re-authentication or import an offline license, the only available option is to close the application. In such cases, previously initiated tasks—such as wizards or unsaved edits—may not be recoverable, and session state is not guaranteed to persist
<u>2.2.6 – Timeouts</u>	Users are warned when extended inactivity could cause data loss.	Not Applicable		
<u>2.3.2 – Three Flashes</u>	No content flashes more than three times per second.	Supports		

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<u>2.3.3 – Animation from Interactions</u>	If an animation is triggered by a user interaction, users can stop the animation.	Supports		
<u>2.4.8 – Location</u>	Users can orient themselves within a set of pages.	Supports		
<u>2.4.9 – Link Purpose (Link Only)</u>	Every link's purpose is clear from its text.	Partially Supports	No remediation planned	Most links include clear and descriptive text that indicates their destination or purpose. However, a few instances may rely on surrounding context or icon-based actions, which may not be fully understandable when read independently by assistive technologies
<u>2.4.10 – Section Headings</u>	Content is broken up by section headings.	Partially Supports	No remediation planned	The application visually separates major sections using titled tabs, panels, and wizard steps, which assist most users in understanding the content structure. However, these headings are not consistently exposed programmatically to assistive technologies, limiting their usefulness for screen reader users
<u>2.4.12 – Focus Not Obscured (Enhanced)</u>	When an actionable element receives focus, the entire component is visible.	Partially supports	No remediation planned	Focus indicators are generally visible and unobscured across most of the application. However, under certain conditions such as high DPI scaling or display zoom, some components—such as treeviews, dropdowns, or popups—may partially obscure the focus indicator. This can reduce visibility and hinder navigation for users relying on visual focus cues

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Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>2.4.13 – Focus Appearance</u> 	Focus indicators have sufficient color contrast and are sized to be clearly visible.	Partially Supports	No remediation planned	The application provides visible focus indicators for most interactive elements. However, these indicators do not consistently meet enhanced visual requirements for contrast and size defined by this criterion, particularly when using high-DPI displays or light UI themes
<u>2.5.5 – Target Size</u>	The size of the target for pointer inputs is at least 44 x 44 CSS pixels.	Does Not Support	No remediation planned	
<u>2.5.6 – Concurrent Input Mechanism</u>	Input is not restricted to a specific modality (like keyboard only or touch only).	Supports		

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Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>3.1.3 – Unusual Words</u>	Words or phrases that are ambiguous or unfamiliar are defined.	Does Not Support	No remediation planned	
<u>3.1.4 – Abbreviations</u>	Abbreviations are explained or offered in expanded form close by.	Does Not Support	No remediation planned	
<u>3.1.5 – Reading Level</u>	Content is provided at an eighth grade reading level, or an alternative version at or below an eighth grade reading level is provided.	Does Not Support	No remediation planned	
<u>3.1.6 – Pronunciation</u>	Words that are hard to pronounce are clarified nearby.	Does Not Support	No remediation planned	
<u>3.2.5 – Change on Request</u>	Content on the page doesn't change unless users initiate it.	Supports		
<u>3.3.5 – Help</u>	Contextual instructions or cues are provided to help users complete and submit forms.	Partially Supports	No remediation planned	Some dialogs and forms provide context-sensitive help through tooltips or explanatory text. However, not all input fields or configuration steps include readily accessible help content, which may limit user understanding during complex workflows
<u>3.3.6 – Error Prevention (All)</u>	For any form where a user submits information, the user can reverse, verify, or confirm changes or deletions.	Partially Supports	No remediation planned	Many actions in the application provide confirmation or cancellation options before proceeding, such as closing unsaved tabs or removing connections. However, not all

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				data-entry or system-changing actions offer a review step or an undo option. This includes operations like exports, connection edits, and object manipulation, where changes are applied immediately without the ability to revert
<u>3.3.9 – Accessible Authentication (Enhanced)</u>	When a cognitive function test is used to authenticate a user, at least one other authentication method is available which is not a cognitive function test.	Supports		