

DATA SHEET

KACE® Cloud by Quest®

Now with third-party application patching

As your organization becomes increasingly more reliant on mobile technologies, your employees expect to use their preferred devices to access corporate resources, so they can be productive anywhere and at any time.

You'd love to oblige, but you need to minimize security risks. You need to know exactly what devices — both company-provided and bring your own device (BYOD) — are accessing your environment, and be able to efficiently manage and secure all device types.

Moreover, because you're already managing multiple solutions across the IT infrastructure, you need a solution that's fast and easy to deploy and use, and that won't require excessive data center overhead or hours of your precious time to keep running.

KACE Cloud now with third-party application patching makes it easy to manage and inventory the mobile, Mac and Windows devices accessing your environment. And because KACE Cloud is a software-as-a-service (SaaS) solution, getting started is quick and simple — and you won't incur management overhead or sacrifice space in your data center.

KACE Cloud provides easy device enrollment, comprehensive inventory information, and a broad set of commands — from resetting a password to wiping a stolen device — that help minimize security risks and data breaches. It also protects data at rest or in transit with industry-standard encryption.

Benefits

- Secure all your devices on a regular schedule without worrying about testing OS and 3rd-party application patches before deployment.
- Proactively inventory and manage corporate- or employee-owned devices
- Enhance security by identifying, inventorying and controlling the devices accessing your network
- Minimize management effort with an easy-to-use interface that offers powerful, consistent functionality across device platforms
- Separate corporate and personal data to eliminate data bleed while managing applications and settings to protect corporate and personal data
- Minimize risk by easily locating or wiping any lost or stolen mobile device
- Implement in hours, avoid capital costs and management overhead, and receive enhancements and upgrades as soon as they are available with a SaaS delivery model

Features

Patch Management

KACE Cloud streamlines the patching process giving you complete transparency of the results. This cloud-based patch management provides information on which devices have been or are in the process of being patched and what patches were successful or needed to be rolled back. You can deploy OS and application patches for over 350 products throughout your IT environment.

Easy device enrollment

Simply provide your users with a URL that enables them to register their devices. Upon enrollment, the device will be provisioned with the initial profile.

KACE Cloud makes it easy to patch, manage and inventory your employees' mobile devices. And because it's a SaaS solution, you'll be up and running in no time.

Powerful device control

Send specific commands to any device that has been registered — and remotely inventory, lock, unlock, erase or factory reset the device or reset its password. Manually or autonomously, identify out of date apps and push updates.

Flexible, comprehensive device inventory

KACE Cloud can automatically inventory your devices daily, and you can manually trigger the inventory as needed. The information collected includes device attributes, configured policies, installed applications, installed certificates, installed profiles and network settings.

User management

Users often have multiple devices, so the product makes it possible for IT administrators to both filter the user list by device attributes and filter the device list by user attributes.

Bulk device configuration

Configure one or multiple devices simultaneously with applications, account settings, WiFi, VPN and other criteria. Save pre-configured settings for easy deployment of new devices, as well as wirelessly import and deploy profiles created by Apple Configurator 2.

The screenshot displays the KACE Cloud interface for a device named 'DESKTOP-QBH1PVK' on a 'VMware7,1' host. The left sidebar contains navigation links: Summary, Device Details, Policies, Labels, Accounts, Apps, Certificates, Location, Option Sets, Passcode Rules, Patching (selected), Restriction Sets, Security, Vendor Profiles, VPN, and Wi-Fi. The main area is titled 'Patching' and shows 'Applies to 1 device'. It features a search bar and filters for Release Date, Install Date, and Patch Status. A table lists patches with columns for Release Date, Title, Publisher, and Status. The table includes patches for Windows Defender, Windows 10 cumulative updates, .NET Framework updates, and a servicing stack update.

Released	Title	Status
11/10/22	Security Intelligence Update for Windows Defender and Microsoft Security Essentials - Version: 1.379.71.0	Verified as of 12/08/22 0 attempts
11/08/22	2022-11 Cumulative Update for Windows 10 Version 21H1 for x64-based Systems (KB5019959)	Verified as of 11/29/22 1 attempt
11/08/22	2022-11 Cumulative Update for Windows 10 Version 22H2 for x64-based Systems (KB5019959)	Verified as of 12/08/22 0 attempts
11/08/22	2022-11 Cumulative Update for .NET Framework 3.5, 4.8 and 4.8.1 for Windows 10 Version 21H1 for x64 (KB5020801)	Verified as of 11/29/22 1 attempt
11/08/22	2022-11 Cumulative Update for .NET Framework 3.5, 4.8 and 4.8.1 for Windows 10 Version 22H2 for x64 (KB5020694)	Verified as of 12/08/22 0 attempts
08/09/22	2022-08 Security Update for Windows 10 Version 21H1 for x64-based Systems (KB5012170)	Verified as of 11/29/22 1 attempt
05/10/22	2022-05 Servicing Stack Update for Windows 10 Version 21H1 for x64-based Systems (KB5014032)	

KACE Cloud allows you to Confidently deploy OS and application patches for over 350 products – that's over 300,000 patches - throughout your IT environments using cloud based patch management.

Smart labels

Manage devices by groups you create based on geography, device type, department, job function - anything. Save and maintain a set of filters that will automatically tag multiple devices or users based on the filter criteria for easy, automated deployment and updates.

Personal and corporate-owned device support

Logically separate personal and corporate data as part of your BYOD program, and gain granular control of corporate-owned devices.

Apple Purchase Program (VPP)/Android Paid Apps

Manage paid-for applications easily and cost-effectively. Purchase the licenses you need and manage how they are allocated to your users.

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Platform consistency

Make device management easy by minimizing platform differences. KACE Cloud uses a common set of inventory attributes, policies and management commands for all managed devices whether they use Android, iOS, macOS or Windows 10.

Location tracking

In the event of an audit or a lost device, the product's extensive location tracking features allow you to easily collect real-time data on the location of a device and store device location history.

Remote Access

Remote Access enables you to take control of your registered endpoints to help you diagnose issues via remote troubleshooting. Our integration with SplashTop Remote Desktop allows you to remotely access your registered endpoints to help troubleshoot and solve issues.

System Requirements

For a complete list of system requirements, visit <https://www.quest.com/products/kace-cloud/>

About Quest Software

Quest Software creates technology and solutions that build the foundation for enterprise AI. Focused on data management and governance, cybersecurity and platform modernization, Quest helps organizations address their most pressing challenges and make the promise of AI a reality. Around the globe, more than 45,000 companies including over 90% of the Fortune 500 count on Quest Software. For more information, visit www.quest.com or follow Quest Software on [X \(formerly Twitter\)](#) and [LinkedIn](#).