

On Demand Migration: Domain Move

Keep your email flowing while your tenant is in transit.

One of the most complex challenges of a tenant-to-tenant migration is moving domains without impacting user productivity. But On Demand Migration (ODM) Domain Move enables you to easily and accurately migrate your SMTP domain from one tenant to another. You can:

- Ensure seamless communication with no gaps or downtime.
- Eliminate the work of building complex scripts and mapping files.
- Handle tenants that have objects synced from local domains.
- Automate most domain move tasks and get notified when administrator action is required.

Features

Automated attribute changes

Avoid the hassle of creating complex mapping files and scripts. ODM Domain Move automatically removes the domain from each source object and adds it to the matching target object. When it's time to complete the domain validation, it will remove the domain from the source tenant and add it to the target tenant, using just-in-time permissions.

Support for both cloud and hybrid environments

The project setup wizard automatically identifies any tenants that have objects synced from local domains and walks you through configuring dedicated agents for them.

Secure mail relay

Ensure that all inbound messages are delivered to the intended recipients — even while proxy addresses are still in the process of being moved. The dedicated relay service uses the mapping defined in your project to determine the correct target mailbox for delivery.

Email notifications

Some tasks in a domain move cannot be completed automatically — but that doesn't mean a valuable IT pro has to waste their time babysitting the entire process. ODM Domain Move will email the project administrator whenever they need to take action to update MX records, complete domain validation or remediate issues.

Detailed log files and change reports

Have a clear, complete record of every action performed during your domain move. Clearly understand any object conflicts or other issues that require remediation to complete the domain move.

Integration with other On Demand products

Easily take advantage of other On Demand Migration tools, such as ODM Directory Sync, ODM Domain Rewrite and ODM for Active Directory. You can use the same project that you configured for ODM Domain Move, including your user mappings, tenant connections and local agents.

Security certifications

Quest On Demand is included in the scope of the Platform Management ISO/IEC 27001, 27017 and 27018 certification. It has also successfully completed Type 2 System and Organizational Controls (SOC) 2 attestation, reinforcing our commitment to customer data security according to the industry's highest standards.

About Quest Software

Quest Software creates technology and solutions that build the foundation for enterprise AI. Focused on data management and governance, cybersecurity and platform modernization, Quest helps organizations address their most pressing challenges and make the promise of AI a reality. Around the globe, more than 45,000 companies including over 90% of the Fortune 500 count on Quest Software. For more information, visit www.quest.com or follow Quest Software on X (formerly Twitter) and LinkedIn.